

November 12, 2008



Town of Edgecomb  
Stuart Smith, 1st Selectman/Assessor  
16 Town Hall Road, PO Box 139  
Edgecomb, ME 04556

CERTIFIED MAIL 7006 0100 0006 9672 6422

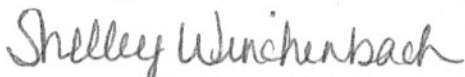
Dear Mr. Smith,

Please find enclosed a copy of our 2009 price adjustments that customers in your community will receive with their next statement from Time Warner Cable. While we continue to work on creating efficiencies that help control our expenses, several factors are contributing to our adjustments for the coming year including:

- Significant increases in our programming expenses. In 2009 our programming expenses will be increasing 15% with sports programming costs being a significant contributor. In addition some broadcasters are also demanding increases to carry their programming. While we work to absorb as much of these increases as possible without passing costs onto customers, a portion of the cost for service must be reflected in the prices we charge.
- Substantial increases in utility costs for 2009. Utility costs are rising throughout our service area and are expected to increase by double digit rates next year. We continue to work on efficiencies to minimize these costs and lessen the impact on our customers.
- The costs associated with providing high quality jobs with benefits continue to increase but we are proud to employ nearly 1,100 Time Warner Cable employees in Maine and New Hampshire who contribute to the local economies throughout our service area. In addition, we hired almost 100 new employees to our team in 2008.

We understand that our customers have a choice when it comes to their video, internet and phone provider – and we are dedicated to providing them with the most innovative and reliable products at a reasonable cost.

Sincerely,



Shelley Winchenbach  
Government Affairs Manager ME/NH

## 2009 PRICES

One-Time Service Charges	2009 Price
Pay Per View Movies	\$3.99/ea
Pay Per View Events	varies by event
Pay Per View Adult	\$13.99/ea
Movies On Demand—New Releases*	\$3.99/ea
Movies On Demand—Movie Favorites*	\$1.99/ea
Movies On Demand—Adult*	\$13.99/ea

Installation/One-Time Service Fees	2009 Price
Door to Door Collection	\$34.75
Returned Check Fee	\$20.00
Unwired Installation	\$60.40
Pre-Wired Installation	\$41.88
Digital Phone Installation	\$40.33
Road Runner Installation	\$40.33
Additional Outlet at Install	\$27.41
Additional Outlet Separate Trip	\$40.38
Truck Trip	\$50.94
Upgrade to Standard or Above	\$29.95
Upgrade to Other New Services (no truck trip required)	\$2.00
Non-Pay Reconnect	\$41.88
Home Networking Installation (up to two computers)	\$49.95
Home Networking Installation (each additional computer)	\$4.95
Payment Fee (with live agent)	\$4.95

### Franchise Fees and Sales Tax

Programming prices do not include tax and franchise fees. Each municipality sets the franchise fee percentage therefore they will vary. You may see a slight increase in both sales tax and franchise fees because they are calculated as a percentage of your service costs.

### Access Fees

Some towns or cities may charge an access fee that covers the cost of providing local access programming. Contact information for your community's Local Franchising Authority can be viewed at [www.timewarnercable.com/NewEngland](http://www.timewarnercable.com/NewEngland) in the Community menu.

\*Some channels and services not available in all areas. The prices in this notice reflect the retail prices for some of our products and services. Some customers may receive promotional pricing and/or optional channel line ups. Prices for service for those customers who subscribe to special promotional offers and/or packages may not necessarily be reflected in this notice.



December 2008

Dear Valued Customer,

Time Warner Cable is proud to serve as your local provider of the most advanced video, voice and data services available. Your satisfaction remains our number one priority and our local call center and 18 offices located throughout our service area in Maine and New Hampshire are here to support this goal.

While we have worked to keep price increases to a minimum, programming and operational costs continue to escalate at a rapid pace. We have provided our new 2009 prices inside this brochure that will take effect on your January bill.

Please let us know if we can answer any questions about the enclosed information. Our local Call Center is available by dialing 1-800-833-2253, or you can go on-line at [www.timewarnercable.com/newengland](http://www.timewarnercable.com/newengland), and click on the "Contact Us" button located on the top right hand corner of the front page.

Time Warner Cable is proud to be a part of the local economy as well as an active member in the community. We demonstrate this through our investment and commitment to the communities that we serve. For additional information on events and our community outreach initiatives please visit [www.yourtownscable.com](http://www.yourtownscable.com).

We understand that you have choices to make when it comes to selecting providers for your video, internet and phone services and we appreciate your business. Thank you for choosing Time Warner Cable.

Sincerely,  
Time Warner Cable

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## 2009 PRICES

Monthly Service Pricing	2009 Price/mo.
Basic	\$18.50
Digital/DVR/HD Converter	\$7.55 ea
EarthLink (with any other service)	\$45.95*
Road Runner (with any other service)	\$45.95*
Road Runner Lite (with any other service)	\$19.95**
Road Runner Basic (with any other service)	\$29.95***
Road Runner Turbo (in addition to standard Road Runner)	\$9.95
Cable CARD	\$1.75
Home Networking	\$9.95
Digital Video Recorder (DVR) Service with Digital Cable	\$8.95
Digital Video Recorder (DVR) Service without Digital Cable	\$9.95
Cable Care Plus (Home Wire Maintenance)	\$2.00
Digital Phone	\$39.95
Digital Phone Voicemail	\$3.95
Unlimited In-State Digital Phone Service	\$29.95
Non-published phone number	\$4.00
Non-listed phone number	\$1.85

Premium Channels	2009 Price/mo.
First Movie Channel <i>(includes network's corresponding "On Demand" service where available)</i>	\$14.95
Each Additional Movie Channel <i>(includes network's corresponding "On Demand" service where available)</i>	\$10.95

### Additional Digital Services

*Some services not available in all areas.*

HD Premium Tier <i>(MGM HD, HDNet, HDNet Movies, Universal HD)</i>	\$4.95
Movie Tier <i>(Encore Plex Pac, Sundance, IFC, Flix)</i>	\$4.95
Sports Tier <i>(Three regional Fox College Sports channels, Fox Sports en Español, FUEL, Tennis Channel, NBA TV, CBS C TV, NHL Network, Sportsman Channel)</i>	\$1.95

### Monthly Package Pricing

2009 Price/mo.

*Please note that some of our packages are not available in all areas.*

Classic Cable	\$54.75
Digital Cable	\$62.95
Talk and Surf† <i>Digital Phone and Road Runner High Speed Online</i>	\$83.95
Watch and Talk <i>Digital Cable and Digital Phone</i>	\$102.45
Watch and Talk Plus <i>Digital Cable with two premium channels and Digital Phone</i>	\$125.45
Watch and Surf† <i>Digital Cable and Road Runner High Speed Online</i>	\$105.45
Watch and Surf Plus† <i>Digital Cable with two premium channels and Road Runner High Speed Online</i>	\$128.45
All the Best† <i>Digital Cable, Road Runner High Speed Online and Digital Phone</i>	\$140.45
All the Best Plus† <i>Digital Cable with two premium channels, Road Runner High Speed Online and Digital Phone</i>	\$159.45
All the Best Premium† <i>Digital Cable with four premium channels, Road Runner High Speed Online and Digital Phone</i>	\$174.45

\* Price is \$49.99 as a stand alone service.

\*\* Price is \$24.99 as a stand alone service.

\*\*\* Price is \$34.99 as a stand alone service.

†EarthLink may be used as the High Speed Online choice in any monthly package.